

# MIURA CANADA MAINTENANCE CONTRACTS

## ABOUT US

Miura Canada is a trusted expert in the boiler industry, dedicated to providing cutting-edge solutions and unparalleled service. With years of experience, we help businesses optimize boiler performance, reduce downtime, and achieve long-term reliability and efficiency.

## WHY MAINTENANCE MATTERS

For more than three decades, Miura has led the way in proactive boiler maintenance, supporting our mission to deliver safe, reliable, and efficient steam systems with minimal environmental impact. From our earliest inspection programs to today's advanced remote monitoring, every innovation we've made has been focused on protecting your investment and ensuring peace of mind.

## INTERNET MOM IS NOW INCLUDED WITH YOUR MIURA INSPECTION CONTRACT

As part of our continued effort to deliver smarter service and greater value, Miura Canada is proud to include Miura Online Maintenance (MOM) in our updated inspection contract. Internet MOM provides real-time connectivity between your boiler system and our support centers, allowing Miura to monitor alerts, diagnose issues remotely, and help resolve them faster – minimizing downtime and keeping your operation running smoothly.

## WHAT WE COVER

- **PV Guarantee:** Available through our BMC and MMP+ plans, Miura's offers exclusive Pressure Vessel (PV) guarantee
- **Extensive Monitoring:** Monitors alarms, water quality, pressures, and critical system data
- **Automatic Alerts:** Faults, warnings, and abnormal trends are flagged and escalated through phone support
- **Monthly Performance Reports:** Customers receive a report summarizing alarm activity, usage trends, and service recommendations



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SALES & SERVICE INQUIRIES  
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SALES & SERVICE OFFICE  
2030 Bristol Circle, Suite 104,  
Oakville, ON - L6H 6P5

GENERAL INQUIRIES  
[canada@miuraz.com](mailto:canada@miuraz.com)



SCAN FOR MORE INFO

## MIURA CANADA OFFERS THE FOLLOWING MAINTENANCE CONTRACTS

No two operations are alike — and Miura Canada’s service programs are designed to reflect that. Whether you want to start with inspections or prefer full-service coverage, we offer three contract options tailored to suit your needs

### MIC + MOM

- Covers the fundamental maintenance needs of your boiler system.
- Includes two comprehensive annual inspections, semi-annual water sampling, discounted labor rates and MOM monitoring

### BOILERMATE® CONTRACT (BMC)

- Built around water treatment compliance and long-term equipment protection.
- Includes monthly water sampling, PV (Pressure Vessel) guarantee, discounted labor rates, Chemical Pump Inspections and MOM monitoring.

### MIURA MAINTENANCE PLAN+ (MMP+)

- Combines all features from MMP with additional guarantees for the pressure vessel, and economizer.
- Includes annual borescope inspections, and ensures peace of mind with extensive coverage and priority service.

MAINTENANCE CONTRACT COVERAGE	MIC+MOM	BMC	MMP+
<b>Pressure Vessel</b>		✓*	✓
<b>Economizer</b>			✓
<b>Parts** &amp; Labor</b>	10% discount	10% discount	✓
<b>Inspection (2x/year)</b>	✓	✓	✓
<b>Service Call – at no extra charge</b>			✓
<b>Water Testing – with report</b>	2x/year	Monthly	Monthly
<b>MOM Alarm Monitoring &amp; MOM Monthly Report</b>	✓	✓	✓
<b>Chemical Pump Inspections (2x/year)</b>		✓	✓

\*Subject to assessment by Miura for existing boilers \*\*Water Treatment Equipment Excluded